

Discrimination is Against the Law

Relyable Home Health Agency complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, including inter-sex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2) Relyable Home Health does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Relyable Home Health Agency:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters

¹ This language/approach is not required under Section 1557 regulations.

- Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Yanick Henry-Edwards (Administrator); Tel: (818) 439-1776; Fax: (888) 816-0013; email: administrator@relyablehhc.com; Address: 331 Arden Avenue #101, Glendale, CA 91203.

If you believe that Relyable Home Health Agency has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Yanick Henry-Edwards (Administrator); Telephone: (818) 439-1776; Fax: (888) 816-0013; email: administrator@relyablehhc.com; Address: 331 Arden Avenue #101, Glendale, CA 91203. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Yanick Henry-Edwards, Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at Relyable Home Health website: www.relyablehhc.com.